



MORDEN HILL PATIENTS GROUP

MINUTES OF MEETING – Tuesday 11th December 2012

PRESENT: AC, AM, CC, LC, VY, CAB,

Apologies: SP, GC, BM, LP

Happy New Year to all our PPG members and Patients! Our Christmas Party although not well attended this year was a success with those who could make it. The Mulled Wine was particularly good this year. Mince Pies and Sausage Rolls are always a success.

1. This meeting was organized mainly as a Christmas Party for the PPG group, therefore no agenda had been included.
2. The Minutes from the last meeting (September) were agreed.
3. The Surgery is still having funds withdrawn by the PCT. This is done by writing to patients who have no activity in their records over the last 18mths. Non responders are removed from the surgery list. This is having a major effect on the surgery funding. All staff, clinical and non-clinical working harder to maintain our usual high standard.
4. We discussed the need for an interim meeting which has been called for on 22nd January 2013 at 4:30pm. This will be to discuss the patient survey and look at the “Virtual Patient Group” responses from the Morden Hill Web. *Paul will be inviting the “Virtual Group” along to meet you and discuss the survey.*
5. Paul Chapman IT Manager requests your email address (of internet users) so he can include you in the Web Group.

Agenda for next meeting 22nd Jan 2012 at 4:30pm

1. Discuss results from last year’s survey
2. Agree any proposals for improvements or changes for this year’s survey.
3. Action plan. All to be implemented by 31st March 2013.

For those Group Members who will not be able to attend and have an email address, please return slip below with your details for the attention of Paul Chapman IT Manager. Thanks

Name _____

Address _____

Email _____