

Minutes of PPG meeting

Morden Hill Surgery 16.30 - 17.30 on Tuesday 13 March 2018

Patients attending

AP
VS
MC
SP
MJ
EB
CC

Staff attending

TC
KW

Meeting introduced by Tracy Crossfield in the absence of a Meeting Chair. Minutes by AP.

First item on agenda was to invite applications for post of Chair. MC volunteered and was duly elected as Chair from the next meeting.

Minutes of last meeting agreed.

Update on news from surgery and practices in the new Group

- possibility to have deputy chair - left pending
- The walk in centre at New Cross closes on 31/03/2018
- GP Centre at Lewisham Hospital offers appointments to patients in Lewisham Borough but is not a walk in, appointments can only be booked via Morden Hill Staff
- Dr Ezeigwe is reducing her sessions and will be at practice one day a week from April 2018
- Dr Abraham retires from general practice in August 2018
- Dr Shah is due back from maternity leave in September 2018
- Dr Gosling is the lead partner for Morden Hill
- Dr Claire Windsor joined Morden Hill as a partner on 1st April (From St John's) and will be training new GPs
- The emergency on-the-day appointment system is bedding in Some patients are confused as to what constitutes an emergency appointment so this will be clarified in the next newsletter
- Appointments for non-emergencies are released via EMIS and to surgery reception staff on a regular basis - @ 9am and 9pm daily
- 26% of patients are registered with EMIS online, leaving 74% who use the telephone booking option
- The newsletter is emailed to all patients who have provided an email address and paper copies are available for picking up in the waiting room
- Very few people now come along at 8am to queue for an appointment
- Some tasks, including repeat prescriptions can be carried out by the GP's without the need to see the patient
- The next newsletter will carry an explanation of the appointments system
- There are still patients who have not had flu jabs. From September there are to be two separate jabs
 - one specifically for over 65s
- The pneumonia jab is a one-off for older patients
- Current campaigns include

- - high blood pressure
- - flu jabs
- - NHS health checks
- the Lewisham Care Partnership practices meeting at Hilly fields was poorly attended and was all about complaints about their own practices.
- In April 2019 there is to be a merging of contracts between the practices in the group. This is work in progress

Other business brought up

Vaccinations for travel

- NHS England advise that pharmacies have the necessary travel vaccines. The 'fit for travel' website tells patients what they require. The surgery can also give you a print out of any vaccinations you have received in the past, you can then take this to the pharmacy and pay for what you require. GP's do not do malaria injections / medications / prescriptions now.

Out of hours pharmacies

- there is thought to be little help for patients seeking medication out of hours. This relates to post-Seldoc appointments late in the evening and other emergencies when the patient does not need to attend A&E.
- TC to explore options in the area and report to CC re putting information in the next newsletter

Next meeting

Tuesday 26 June at 4.30pm to 5.30pm

The practice is closed on the following dates/times for staff training:

Wednesday 18th July 12:30-18:30

Thursday 11th October 12:30-18:30

We are currently running a 1-lead ECG pilot for patients over 65 years of age who have not been diagnosed with AF (Atrial Fibrillation). You may be asked, when you are in the practice, to be part of this pilot. It will take exactly 30 seconds of your time and involves placing 2 fingers on a small device which then monitors your heart rate. Any abnormalities detected will be passed to a GP. Please assist us where you can.