



MORDEN HILL PATIENTS GROUP

MINUTES OF MEETING – Tuesday 10th September 2013

PRESENT: AC, CC, LB, BM, JBA, CB, SS

Apologies: TM, SP

- 2 Minutes of last meeting agreed.
- 3 **Update on Practice** – SS informed that work is ongoing locally regarding working in collaboration with other GP surgeries within the immediate area SS recently attended a meeting to discuss ‘sharing back room services this involves a focus on maintaining services through sharing legislation/policy/IT to assist with staff shortage issues. GP’s such as St John and Hillyfields are discussing sharing provision with Morden Hill surgery which may provide a Saturday surgery one day a month. SS also introduced Pro-active Primary Care; this service has a focus on helping people with long term conditions such as Diabetes, staff plan to identify patients to be Motivational callers that will have a structured call script to signpost to relevant service providers. SS will provide more information when the service is up and running.
- 4 Discussed interpreters and the access route for this as it can be costly. CB informed that the CCG (clinical commissioning group) funds this cost but there can be other issues such as the amount of time that is needed so it is advised to book a double appointment when interpreters are needed for appointments. Also discussed hospital appointment letters that are sometimes sent unnecessarily and can be confusing for patients, as technology has improved a lot of services use computers to generate letters.
- 5 **Flu Day** – Distributing flu jabs will take place on 12.10.13 8.30am-12noon. Shingles vaccine will also be offered to patients who after 1st September are 70 years of age and 79 years of age. There will also be Flu Nasal sprays offered to children up to the age of 3 years old. Nurses will have to regulate this on the day along with other members of staff. SP, LB, CC and BM agreed to attend to assist with the flu day, BM will bring along information for Carers.
- 6 **AOB** – The next PPG meeting (Christmas event) will be a special one so please try and attend

Next Meeting – Tuesday 10th December 2013@4.00pm